

Decision Making and Problem Solving in Management (Book & CD)

Robert H. Vaughn



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With its light touch and easy-to-follow style, this book can be used for training classes, as a reference for the practicing manager, or as a supplement to college-level supervision or principles of management courses. The book begins with a careful conceptual look at how decisions are made and problems are solved. Using a very practical focus, the first seven chapters introduce and support such topics as how to tap into your creativity to develop more options in problem solving, how to better analyze those alternatives, and how decision making is influenced by organizational, group and individual factors. There s also a chapter to help you design proposals to get your decisions implemented. The last four chapters provide over two dozen easy to use tools with specific, step-by-step directions and examples. Decision Making and Problem Solving in Management will become a well used addition to your desktop reference library.

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