



# Home Health Aide On-the-Go In-service Lessons: Vol. 12, Issue 6: Cultural Diversity

*Beacon Health a division of HCPro, Cheryl McDaniel RN MSN*

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Every patient will be different. Every patient has a different background or culture and will live their life in their home in a different way. As an HHA, it is important to respect how each patient wishes to live their life. Cultural awareness is, and has always been, a key component in responding to and communicating with all different types of people. It is of utmost importance for HHAs to recognize and understand the diversity of cultural forces that surround them. In order to perform their roles effectively, they must be aware of some common cultural differences and develop a respect for those differences. HHAs must also understand how to communicate with and observe patients so that you have a better understand of their culture and background. Home is the primary place in which the patient and family live by their own cultural standards, so respect for those standards is even more important in homecare than in other areas of healthcare.

## LESSON OBJECTIVES

After completion of this program, the home health aide will be able to:

- Identify different types of culture
- Explain why it is important to respect patients' cultures within their homes
- Explain why observing a patient might give you clues to their cultural beliefs and practices
- Understand why it is important to treat every patient as a unique person and not stereotype

## Contents of this lesson:

- A clearly written fact sheet
- A 10-question post-test to measure understanding of the subject matter
- An answer sheet with a place for the instructor's comments and signature
- An illustrative, homecare-specific case study
- Suggested supplemental learning activities
- An attendance log and certificate of completion

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