



The Butler Speaks: A Return to Proper Etiquette, Stylish Entertaining, and the Art of Good Housekeeping

Charles MacPherson

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Revised and updated paperback edition of the national bestseller and "definitive guide to the art of living well" (Charlotte Empey, editor-in-chief of *Metro*), including a new foreword by Debbie Travis and updated sections on business etiquette and everyday entertaining.

Widely considered a world expert in butlering, Charles MacPherson lays out the essentials of household management in this wonderfully illustrated style, entertainment and etiquette guide. For anyone who rents or owns--be it a small urban condo or a lavish country estate--*The Butler Speaks* has everything you need to simplify, organize and care for your home.

Charles the Butler believes that entertaining guests and managing your home should be easy, unstuffy and stress-free. In this comprehensive volume, Charles shares modern etiquette and style tips, all geared to making you more comfortable in social situations both within the home and the workplace. He covers a wide range of topics, from cooking and cleaning, to manners, menus and text messaging etiquette. You will learn how to properly present a business card, make polite dinner conversation, create a perfect cheese plate, set a table and pull off a flawless party--all with the flair, charm and unpretentious grace of a butler. And for fans of *Downton Abbey* and anyone curious about the history of the service industry, Charles also offers a glimpse into the manor homes of yesteryear, revealing what life was like for the privileged "upstairs" class and for the servants working downstairs.

No matter what size home you have, *The Butler Speaks* is a simple and essential guide to living tastefully and gracefully.

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